

Troubleshooting Guide

Problem	Solution
The fridge will not power on	1. Try disconnecting and reconnecting all power cords firmly.
	2. If using a wall outlet, check that all three power cords are tightly plugged into each other in the following order: Fridge -> 12V DC car cigarette lighter adapter -> AC/DC power brick -> Wall outlet power cord
	3. If using the 12V DC car cigarette lighter adapter, ensure that it is firmly plugged into the back of the fridge.
	4. Check that the HOT/OFF/COLD switch at the back of the fridge is set to either "HOT" or "COLD". NOTE: <i>A red light will turn on if set to "HOT" and a blue light will turn on if set to "COLD" to indicate the fridge is powered on.</i>
The fridge is not getting cold	1. Check that the HOT/OFF/COLD switch at the back of the fridge is set to "COLD". NOTE: <i>It will take up to 2-3 hours to completely cool to 20 degrees Celsius below ambient temperature. For optimized cooling, we recommend putting in pre-chilled food and drinks.</i>
The fan has stopped turning	1. Check that there is nothing blocking the fan from turning such as excess dust or debris. NOTE: <i>The fan requires at least 12 inches (1 foot) of open space to properly ventilate. If there is not enough room for ventilation, it could cause the fridge to overheat.</i>
AC/DC power supply brick is very warm	1. It is normal for the power supply brick to become warm during use.